

# Marin County **EMERGENCY** Resources

For Police , Fire or Medical Emergency, call 9-1-1

## If you **NEED** help:

### **ANIMALS**

Marin Humane Society  
171 Bel Marin Keys  
Novato, CA 94945  
(415) 883-4621  
[www.marin-humane.org](http://www.marin-humane.org)

Animal Poison Control  
<http://aspca.org/apcc>

### **CLOTHING**

The Salvation Army  
351 Mission Avenue  
San Rafael, CA 94901  
(415) 459-4520  
[www.salvationarmy.org](http://www.salvationarmy.org)

### **EMOTIONAL SUPPORT**

Community Mental Health  
20 N. San Pedro Road  
San Rafael, CA 94903  
(415) 499-6666  
[www.marin.networkofcare.org](http://www.marin.networkofcare.org)

### **SPIRITUAL SUPPORT**

Marin Interfaith Council  
845 Olive Avenue  
Novato, CA 94945  
(415) 209-6278  
[www.marininterfaithcouncil.org](http://www.marininterfaithcouncil.org)

### **FOOD**

Marin Community Foodbank  
75 Digital Drive  
Novato, CA 94945  
(415) 883-1302  
[www.marinfoodbank.org](http://www.marinfoodbank.org)

Mass Feeding  
The Salvation Army  
351 Mission Avenue  
San Rafael, CA 94901  
(415) 459-4520  
[www.salvationarmy.org](http://www.salvationarmy.org)

### **SHELTER FEEDING**

American Red Cross  
712 Fifth Avenue  
San Rafael, CA 94901  
(415) 721-2365  
[www.redcross.org](http://www.redcross.org)

### **POISON CONTROL CENTER**

Emergency Hotline  
(415) 222-1222  
<http://calpoison.org>

### **MEDICAL**

In an emergency, call 911. If there is no connection, contact local police or fire

### **UTILITY**

PG&E  
(800) 743-5000  
[www.pge.com](http://www.pge.com)

PG&E Service Outage Information  
(800) 743-5002

### **VOLUNTEERS**

CBOs in need of volunteers:  
Center for Volunteer and Nonprofit Leadership  
555 Northgate Drive  
San Rafael, CA 94903  
(415) 479-5710  
[www.cvnl.org](http://www.cvnl.org)

### **WELFARE INQUIRY**

For information on residents of an impacted area, call the American Red Cross, Bay Area  
(415) 427-8000  
[www.bayarea-redcross.org](http://www.bayarea-redcross.org)

### **EMERGENCY INFORMATION**

For status of conditions and services, tune into TV or radio.

Radio - KCBS (740 AM)

Emergency Digital Information Service  
[www.edis.ca.gov](http://www.edis.ca.gov)

National Weather Service  
[www.nws.noaa.gov](http://www.nws.noaa.gov)

Earthquake Information  
[www.quake.usgs.gov](http://www.quake.usgs.gov)

Pandemic Flu Information  
[www.pandemicflu.gov](http://www.pandemicflu.gov)

Tsunami Information  
[www.tsunami.gov](http://www.tsunami.gov)

Traffic Conditions  
<http://dot.ca.gov/dist4/>

Text Alert Emergency System  
<http://www.roamsecure.net/noca.php>

\*Please remember that in the initial phases of a major disaster, phone lines should be kept clear for the use of emergency responders - do not tie up the lines with requests for non-essential information. During this early phase, use the phone only in the event of life threatening situations\*

## If you can **GIVE** help:

### **ANIMALS**

To donate pet food, towels, portable cages, or other related supplies OR if you wish to care for animals:

Marin Humane Society  
171 Bel Marin Keys  
Novato, CA 94945  
(415) 883-4621

### **CLOTHING**

To determine the type of clothing needed and how it should be distributed, contact:

The Salvation Army  
351 Mission Avenue  
San Rafael, CA 94901  
(415) 459-4520

### **FINANCIAL ASSISTANCE**

You may directly support disaster response and relief organizations. Refer to local media for information on where to direct funds or you can contact:

Marin Community Foundation  
(415) 464-2500

### **FOOD**

Surplus and bulk food, meals and food baskets can be donated and distributed in Marin County through:

Marin Community Food Bank  
75 Digital Drive  
Novato, CA 94949  
(415) 883-1302

### **MEDICAL**

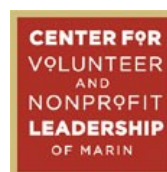
If you have bulk sealed first aid supplies to donate, contact:

Emergency Medical Services  
161 Mitchell Boulevard, Suite 100  
San Rafael, CA 94903  
(415) 499-6871

### **VOLUNTEERS**

American Red Cross trained volunteers report to:  
American Red Cross  
712 Fifth Avenue  
San Rafael, CA 94901

All other volunteers, please contact:  
Center for Volunteer and Nonprofit Leadership  
555 Northgate Drive  
San Rafael, CA 94903  
(415) 479-5710  
[www.cvnl.org](http://www.cvnl.org)



Download additional emergency preparedness resources at [www.cvnl.org](http://www.cvnl.org)

# Marin County **BE PREPARED**

**For Police , Fire or Medical Emergency, call 9-1-1**

## COUNTY AGENCIES

Marin County Fire Department  
(415) 499-6717  
<http://www.marincountyfire.org>

Marin County Sheriff's Department  
(415) 499-7250  
<http://marinsheriff.org>

Marin County Office of  
Emergency Services  
(415) 499-6584  
<http://co.marin.ca.us/disaster/>

Marin County Health and Human  
Services: Emergency Services  
(415) 499-6871

## STATE AGENCIES

California State Governor's Office  
of Emergency Services  
(916) 845-8510  
<http://www.oes.ca.gov>

## FEDERAL AGENCIES

Centers for Disease Control  
(800) 311-3435  
<http://www.bt.cdc.gov/>

Federal Bureau of  
Investigation (FBI)  
(415) 553-7400  
<http://www.fbi.gov/>

Federal Emergency  
Management Agency (FEMA)  
(800) 621-3362  
<http://www.fema.gov/>

Hazmat  
(800) 467-4922  
<http://hazmat.dot.gov/>

## LOCAL HOSPITALS (with Emergency Services)

Kaiser Permanente Medical Center  
99 Montecillo Road  
San Rafael, CA 94903  
(415) 444-2000  
<http://kaiserpermanente.org>

Marin General Hospital  
250 Bon Air Road  
Greenbrae, CA 94904  
(415) 925-7000  
<http://maringeneral.org>

Novato Community Hospital  
180 Rowland Way  
Novato, CA 94948  
(415) 209-1300  
<http://novatocommunity.sutterhealth.org/>

## FOR MORE ON DISASTER PREPAREDNESS, VISIT:

Multilingual Personal Preparedness:  
<http://72hours.org>

Special Needs and Vulnerable Populations:  
<http://preparenow.org>  
<http://ready.gov>

Agency Preparedness:  
<http://firstvictims.org>

Local Hazard Maps:  
<http://abag.ca.gov>

To purchase personal preparedness kits:  
<http://redcross.org>

## MY OUT-OF-STATE CONTACT IS:

Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Long-distance phone lines often work before local phone lines, so identify an out-of-state contact and provide this person with the contact information of people you want to keep informed of your situation.

**Marin County is vulnerable to a wide variety of hazards, both natural and man-made. Be familiar with the potential emergencies you may encounter in your area.**

## TIPS ON WHAT TO DO IF THERE IS A(N):

### EARTHQUAKE

If you are indoors when shaking starts:

- "DROP, COVER AND HOLD ON." If you are not near a strong table or desk, drop to the floor against an interior wall and cover your head and neck with your arms.
- Do not try to run out of the structure during strong shaking.

If you are outdoors when shaking starts:

- Move to a clear area if you can safely walk. Avoid power lines, buildings and trees.
- If you're driving, pull to the side of the road and stop. Avoid stopping under overhead hazards.
- If you are on the beach, move to higher ground. An earthquake can cause a tsunami.

Once the earthquake shaking stops:

- Check the people around you for injuries; provide first aid. Do not move seriously injured persons unless they are in immediate danger.
- Turn off the gas only if you smell it, see it, or hear it.

### FLOOD/STORM:

- If water has entered a garage or basement, do not walk through it – it may contain hazardous materials.
- Do not try to drive over a flooded road. If your car stalls, abandon it immediately. Attempting to move a stalled vehicle in flood conditions can be fatal.
- If you are asked to leave your property, disconnect all electrical appliances.

### TSUNAMI

A local earthquake may generate tsunami waves that can reach shore in minutes. If you are on the beach or other low-lying area close to the ocean or bay, immediately evacuate by walking to higher ground if:

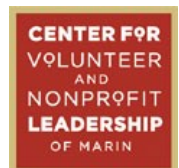
- Officials issue a tsunami warning and/or order evacuations.
- You hear the Outdoor Warning System.
- The earth shakes so much that you can't stand.
- Shaking lasts longer than 20 seconds and/or you notice water receding from the shoreline.

### GENERAL EVACUATION:

Emergency evacuation orders may be announced through radio and/or television. If so, use the evacuation routes and methods specified; carpool whenever possible. If possible:

- Wear sturdy shoes, long-sleeve shirts and pants.
- Bring your go-bag, car keys, credit cards, road maps, cell phone, charger and important phone numbers.
- Once you arrive at a safe location, call your out-of-area emergency contact.

\*Informational tips courtesy of <http://72hours.org>



Download additional emergency preparedness resources at [www.cvn1.org](http://www.cvn1.org)